

Adrian Torres

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Intro

Experienced patient services coordinator with a demonstrated history of success in various remote and client-facing service roles. Working skill set in EPIC systems, Freshdesk, Zendesk, Cinc Systems, Microsoft /Google Suites, and other proprietary systems.

A versatile frontend developer with hands-on experience building responsive and user-friendly web applications. Proficient in HTML, CSS, JavaScript, React, Python, SQL, Duda, and more, with a strong eye for clean design and performance. Passionate about creating scalable, accessible, and intuitive digital experiences.

Professional Experience

Skinstric AI

[Remote | July 2025 - July 2025](https://skinstric-project-gamma.vercel.app)

skinstric-project-gamma.vercel.app | github.com/adrianit248/skinstric-project

Frontend Development Intern

- Developed a fully responsive React web app modeled after a live aesthetic analysis tool
- Built dynamic components using HTML, CSS, and JavaScript to handle user input, camera integration, and image upload features
- Implemented localStorage and state management to simulate real user sessions across routes
- Developed a data visualization component using SVG and CSS animations to display analysis results
- Built an interactive demographic grid enabling users to explore information conditionally across race, age, and gender categories, with selected entries persisting across category changes for a consistent user experience
- Integrated frontend with backend services to retrieve simulated demographic values based on AI image analysis for the purpose of generating tailored skincare recommendations
- Collaborated with senior developers to troubleshoot UI bugs and polish visual consistency
- Included validation logic, clean error handling, and dynamic UI updates to reflect user interaction

Townsquare Interactive

[Charlotte, NC | April 2025 - Present](#)

Campaign Creation Specialist

- Onboard new clients and serve as the primary point of contact for small to mid-size businesses during the non-live phase of their campaigns
- Act as a liaison between clients and internal development and content teams to ensure clear communication and alignment throughout the website creation process
- Coordinate the production of custom websites that accurately reflect each client's business, services, and brand identity
- Launch tailored online campaigns integrating SEO strategies, branded web content, and digital marketing best practices to enhance visibility and drive business growth
- Perform minor edits and updates for inbound clients depending on the scope and complexity of their requests

Atrium Health Wake Forest Baptist – Ambulatory Access Center

[Winston-Salem, NC | November 2019 - April 2025](#)

Patient Services Coordinator

- Utilized Epic software to manage patient records, prescription refill requests, and provider communications across 17 pediatric specialties
- Routed incoming messages and escalated urgent needs to appropriate on-call providers; facilitated internal and external correspondence
- Determined appropriate pediatric specialties for referrals based on patient needs and provider/clinic protocols
- Collaborated with clinical teams and scheduled appointments according to provider-specific templates and availability

Atrium Health Wake Forest Baptist

[Winston-Salem, NC | February 2018 - November 2019](#)

CSS Technician 1

- Processed, sterilized, and assembled surgical instruments and equipment for internal departments and external clinics
- Prepared surgical basin and linen packs for the operating room and related departments to ensure readiness for procedures
- Operated multiple sterilization systems, including steam/gravity, gas, high-level disinfectant, Sterrad, and Medivator equipment

- Maintained inventory and quality assurance records to ensure accurate quantities, sanitation, and compliance with hospital standards
- Conducted final QA/QC inspections on sterilized products prior to release and distribution

Projects (personal)

Advanced Internship Project:

adrian-internship-flame.vercel.app | github.com/adrianit248/adrian-internship

Built a dynamic frontend for an NFT-focused business as part of the Frontend Simplified development program

- HTML5, CSS3, JavaScript, React
- Structured the site in multiple routes and components that passed data through props and state management
- Integrated external APIs to fetch NFT data, author info, and dynamic media content
- Created animated media sliders to loop featured NFTs and implemented scroll-triggered fade-in/out animations
- Built a custom Pomodoro timer component to display expiration countdowns for each NFT
- Developed interactive routing: clicking authors filters their NFT listings; clicking NFT titles/images navigates to detail pages
- Designed the "Explore" page with dynamic filters (price high-to-low, low-to-high, and rating) and incremental "Load More" functionality for paginated viewing

Netflix Clone Project:

netflix-base-clone-git-master-adrianit248s-projects.vercel.app | github.com/adrianit248/Netflix-Clone

Developed a visually styled Netflix clone with dynamic movie content and Firebase-authenticated user access

- HTML5, CSS3, JavaScript, Firebase, Vite
- Created a landing page featuring a spotlight movie and multiple horizontally scrolling movie carousels using the mouse wheel for intuitive navigation
- Integrated third-party APIs to fetch and categorize movies into genres such as trending, top-rated, and upcoming
- Implemented individual movie pages displaying embedded YouTube trailers, movie metadata, and a back-navigation feature
- Built a custom authentication modal with conditional logic for login vs. signup and implemented Firebase to store and validate user credentials (**NOTE:** Do not use your real email/password! This is a mock implementation)
- Added responsive error handling for incorrect login attempts, empty fields, and invalid password formats
- Disabled vertical scrolling to mimic Netflix's UX and maintain consistent carousel-focused layout throughout the app

Technical Skills

Programming Languages: JavaScript, HTML, CSS, Python, SQL

Frameworks: React, Firebase

Tools & Other platforms: Netlify, Vercel, GitHub, Vite, Figma, VsCode, Duda

Education:

Frontend Simplified - Frontend Development Program | [Certificate](#)

[April 2025 - July 2025](#)

University of North Carolina at Greensboro | [Degree](#)

[Spring 2021](#)

Bachelor of Arts in English

Guilford Technical Community College | [Degree](#)

[Spring 2018](#)

Associate of Arts in Liberal Studies

Formerly CompTIA A+ Certified

Referrals:

Luz Dixon - Nurse Manager, Endoscopy
Wake Forest Baptist Health

Cell: (336) 577-8830

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Dustin Southern - Manager, Wake OR
Wake Forest Baptist Health - Wake OR

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Alivia McBride - Supervisor, Ambulatory Access Center
Wake Forest Baptist Health

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